

April, 2006

Attention: Telephone Directory Publishers

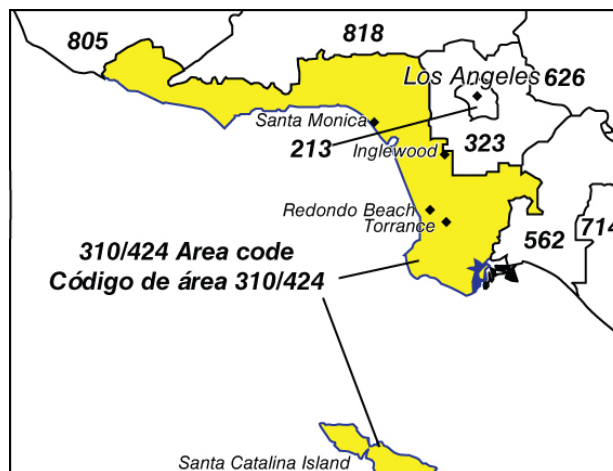
To accommodate the demand for telephone numbers, the 424 area code is being added to the area served by the 310 area code. The new 424 area code will serve customers in the same geographic region as the current 310 area code, which includes the Westside and South Bay area of Los Angeles County and a small portion of Ventura County.

What is an area code overlay?

An overlay is the addition of another area code (in this case 424) to the same geographic region as an existing area code (310). An overlay does not require customers to change their existing area code.

How does this affect telephone directory publishers?

On August 25, 2005 the California Public Utilities Commission (CPUC), in Decision 05-08-040, approved an all-services overlay as the relief method for the 310 area code. In that Decision, the CPUC specified that directories covering the 310 area code region must identify the area code in addition to the seven-digit number for each directory listing. Information pages that include instructions for dialing Directory Assistance to locate numbers applicable to different area codes within the same overlay region must also be updated.



What is the new dialing procedure?

To complete calls, the new dialing procedure requires callers to dial 1 + area code + telephone number. This means that all calls in the 310 area code that are currently dialed with seven digits need to be dialed using 1+ area code + telephone number.

When will the change begin?

- Beginning July 26, 2006, customers **must** use the new dialing procedure for all calls. After this date, if customers do not use the new dialing procedure, calls will not be completed, and a recording will instruct them to hang up and dial again.
- Between now and July 26, 2006, customers should practice using the new dialing procedure when placing calls from the 310 area code. If customers forget and use the old dialing procedure of dialing just seven digits, calls will still be completed.
- Starting August 26, 2006, new telephone lines or services may be assigned numbers with the new 424 area code.

What will remain the same?

The price of a call, coverage area, or other rates and services will not change due to the overlay, and what is a local call now will remain a local call regardless of the number of digits dialed. Customers can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611 and 711.

If you have any questions about the overlay, you may contact your local service provider or the CPUC at (866) 340-6147. Information about the overlay is also available at www.cpuc.ca.gov/310overlay.

Sincerely,